



## Privacy Policy

Effective Date: January 01, 2018

ForgeMind | F M Software Solutions (PVT) LTD ("ForgeMind", "we", "our", or "us") is committed to protecting your privacy. This Privacy Policy describes how we collect, use, disclose, and safeguard your information when you visit our website <https://forgemind.io>, and use any related services.

By using our site, you agree to the collection and use of information in accordance with this Privacy Policy.

### 1. Information We Collect

#### a) Personal Information

We may collect personal information that you voluntarily provide to us, including:

- Name
- Email address
- Phone number
- Company name
- Any other information you submit via forms

#### b) Automatically Collected Information

When you visit our site, we may collect certain information automatically, such as:

- IP address
- Browser type and version
- Pages visited and time spent
- Device type and operating system

#### c) Cookies and Tracking Technologies

We use cookies and similar technologies to improve your browsing experience, analyze site usage, and personalize content.

### 2. How We Use Your Information

We use the information we collect to:

- Provide and maintain our services
- Respond to inquiries or support requests
- Improve user experience and website performance

- Send newsletters or promotional emails (if opted-in)
- Ensure site security and prevent fraud

### 3. Sharing Your Information

We do not sell or rent your personal data. We may share your data with:

- Trusted third-party service providers who help operate our website
- Legal authorities when required by law
- Business partners only with your consent

### 4. Data Security

We take appropriate technical and organizational measures to safeguard your personal data. However, no method of transmission over the Internet is 100% secure, and we cannot guarantee absolute security.

### 5. Your Rights

Depending on your location, you may have the following rights:

- The right to access, update or delete your information
- The right to withdraw consent at any time
- The right to object to our use of your information
- The right to lodge a complaint with a data protection authority

You can exercise these rights by contacting us at: [privacy@forgemind.io](mailto:privacy@forgemind.io)

### 6. Data Retention

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

### 7. Third-Party Links

Our website may contain links to third-party sites that we do not operate. We are not responsible for the privacy practices or content of those websites.

### 8. Children's Privacy

Our services are not intended for children under the age of 13. We do not knowingly collect personal data from children.

### 9. Changes to This Policy

We may update our Privacy Policy from time to time. Changes will be posted on this page with an updated "Effective Date."

## 10. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact:

**ForgeMind | F M Software Solutions (PVT) LTD**

Email: [privacy@forgemind.io](mailto:privacy@forgemind.io)

Website: <https://forgemind.io>